

Safeguarding Information for Parents and Carers

Aligned with Keeping Children Safe in Education 2026 and Shropshire arrangements

LONGLANDS PRIMARY SCHOOL AND NURSERY

Our commitment

Safeguarding is everyone's responsibility. Longlands takes a child-centred approach and acts promptly when a child may need help or protection. The child's best interests guide decisions.

What safeguarding means

Safeguarding includes helping children as soon as problems emerge; protecting children from maltreatment inside or outside the home, including online; preventing harm to mental or physical health and development; supporting safe and effective care; and taking action so children can achieve the best outcomes.

How concerns are reported

Children may speak to any trusted adult in school. Parents and carers should contact the school and ask for a safeguarding lead. Staff report concerns immediately to the DSL or a deputy and record them on the school's secure safeguarding system. Information is shared on a need-to-know basis to protect children. In an emergency call 999. For an urgent concern about a child in Shropshire call First Point of Contact on 0345 678 9021.

Online safety

Online safety is part of safeguarding. School teaches children to use technology safely and responsibly, maintains appropriate filtering and monitoring arrangements, and responds to concerns involving harmful content, contact, conduct or commercial risks. Families are encouraged to talk regularly about online activity, use age-appropriate controls and report worrying behaviour or content.

Attendance and safeguarding

Regular attendance supports children's learning, relationships, wellbeing and safety. Unexplained, repeated or prolonged absence, missing education and changes in attendance can indicate unmet need or safeguarding risk. School follows up absence, works with families and other services, and escalates concerns where necessary.

Child-on-child abuse

Harmful behaviour between children is never dismissed as banter or an inevitable part of growing up. Concerns may occur face-to-face or online and may include bullying, harassment, coercion, intimidation, harmful imagery or violence. School listens to children, acts promptly, supports all affected children, assesses risk and involves external services where required.

AI-generated imagery and online harms

AI tools can create or alter convincing images, audio and video. Creating, requesting, sharing or threatening to share harmful or abusive material involving a child or member of the school community is treated as a safeguarding concern. School preserves relevant information, avoids unnecessary copying or forwarding, protects those affected, reports concerns through safeguarding procedures and involves police or children's social care when required. Identifiable information about children, staff or families must not be entered into unapproved AI tools.

Family Help Together

Shropshire's Family Help Together framework aims to provide the right help at the right time. Practitioners work with children and families, identify strengths and needs, share information lawfully and proportionately, and coordinate

support. Consent is normally sought for family help, but lack of consent does not prevent information sharing or referral where a child may be at risk. If risk increases, professionals escalate without delay.

Who to contact

School

Telephone 01630 652312 or email admin@lon.mmat.co.uk and ask for a safeguarding lead.

Outside school

Immediate danger: 999. Urgent concern in Shropshire: 0345 678 9021. Out of hours: 0345 678 9040, option 1.

Authoritative guidance and support

- [Keeping Children Safe in Education 2026](#)
- [Shropshire Family Help Together](#)
- [Shropshire safeguarding contacts](#)